

# **TRINITY AND VICTORIA AFTER SCHOOL CLUBS**

## **PARTNERSHIP WITH PARENTS**

Trinity and Victoria After School Clubs values and encourages the involvement of parents/carers in the life of the club. We will promote partnership with parents/carers by:

- Providing information on our Aims & Objectives, Policies & procedures
- Encouraging pre-admission visits
- Ensuring that staff have a clear understanding of their role and responsibilities
- in protecting children from harm, abuse, bullying and neglect.
- Ensuring that staff work effectively with parents to support each child's individual needs.
- Regularly sharing information with parents/carers about their child.
- Creating an environment where mutual respect, trust and open communication are promoted.
- Working with parents to promote positive behaviour and to deal with difficult behaviour.
- Staff valuing and taking account of parents/carers views.
- Treating all parents equally and fairly.
- Ensuring that parents/carers can complain without fear of victimisation.
- Providing a private area to have discussions with staff.
- Ensuring that parents/carers contribute to the evaluation of the club's work.
- By maintaining information confidentially while providing access to the record of your own child.

27.11.2010